

Standard Orders vs Custom Projects

Ordering Covers: What to Expect

LegStyle covers fall into three broad categories. Knowing which one your request fits into helps set clear expectations around timing and complexity.

Requests are genuinely welcome. If you are unsure where a case fits, reach out: this guide is here to help.

	1. Standard	2. Limited Customisation	3. Development Project
What it is	Off-the-form: known colours, materials, and attachment.	Within the existing system, with a twist.	Anything that pushes into new territory.
Examples	Any current style and colour on the website.	A different embossed pattern. Additional cutouts or access openings. A variant of an existing design or attachment.	New attachment methods. New materials. New geometry families. Concepts that have not been proven before.
Lead time	About 3 weeks, and often faster: a quick design review approval is the main thing that brings it down.	3 to 4 weeks.	Open-ended. Often 4+ weeks.
Cost	Standard pricing.	Quoted per job: there can be an increased cost, agreed up front.	Quoted per job, agreed before any work starts.
What to expect	Fully production-ready and predictable.	Usually predictable, with a small amount of risk.	Exploratory: trial and error is part of the work.

This protects patients, clinicians, and LegStyle from mismatched expectations.



How this is managed

If a request looks like it is tipping into Development, we say so up front. That way you can choose between:

- An exploratory path with flexible timing, or
- A simpler, more predictable option for that patient

As development work becomes proven and reliable, it is “banked” into the system. From that point on, the same type of request becomes Limited Customisation or Standard rather than a project again.

The aim is simple:

- Standard work stays predictable
- Development work stays exploratory
- The difference is made consciously at the start

New challenges are how LegStyle grows, so please keep them coming.

